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**GENERAL EDUCATION &  
TRAINING CERTIFICATE:**

Hygiene and Cleaning Level 1  
(SAQA reg. 57937)

# GENERAL EDUCATION AND TRAINING CERTIFICATE: Hygiene and Cleaning Level 1 (SAQA reg. 57937)

## 1. PURPOSE

The primary purpose of this Qualification is to develop in a learner, the foundational, practical and reflexive competencies required for a career in the Hygiene & Cleaning Services Industry.

Central to the Qualification is the development of a culture of quality service and professionalism in a cleaning services environment. This Qualification intends to produce cleaners who can find gainful employment in the cleaning industry. This Qualification will enable learners to access learning in a related field (e.g. Hospitality, Health Care, Wholesale and Retail, Food Production or Manufacturing etc), or a related branch of cleaning (e.g. Industrial, Hospital, Car Wash, Dry Cleaning and Laundry, Garden Services, Aircraft Cleaning or Textile Cleaning etc.).

## 2. RATIONALE FOR THE QUALIFICATION

The range of typical learners will include cleaners, team leaders, supervisors, temporary or relief cleaners and emerging entrepreneurs who currently, or who aspire to, operate in the cleaning industry at large.

It is recognised that Cleaning is a 'feeder' industry from which learners can move into other related sectors. This Qualification is designed as the first Qualification in the learning pathway in the cleaning sector and is suited to the following occupations:

- Cleaner
- Laundry assistant
- Car wash attendant
- Relief cleaner
- Room attendants
- Ward hostess
- Domestic worker
- Sculler



### 3. QUALIFICATION RULES

To be awarded the Qualification learners are required to obtain a minimum of 120 credits as detailed below.

#### Fundamental Component:

The Fundamental Component consists of Unit Standards in:

- Mathematical Literacy at Level 1 to the value of 16 credits
- Communication at Level 1 to the value of 23 credits

All Unit Standards in the Fundamental Component are compulsory.

#### Core Component:

The Core Component consists of Unit Standards to the value of 68 credits of which are compulsory.

#### Elective Component:

The Elective Component consists of Individual Unit Standards from which the learner must choose Unit Standards totaling a minimum of 13 credits.



# Description of the modules, learning objectives and their relationship to the Unit Standards

## **Module 1: Intro to Cleaning (1)**

Understand Basic Principles of Cleaning (243204)

## **Module 2: Intro to Cleaning (2)**

Use chemicals in the cleaning services environment (243203)  
Clean Toilets and Bathrooms (243206)

## **Module 3: Above the Floor Cleaning**

Clean above the Floor Surfaces (243199)  
Clean Windows (243207)

## **Module 4: Hard Floor Cleaning**

Sweep floors (243194)  
Wet mop floors (243198)





**Module 5: Carpets and Upholstery**

Vacuum dry surfaces (243201)

Remove spots and spillages from carpets and upholstery (243197)

**Module 6: Literacy**

Read/ view and respond to a range of text types (119640)

Write/sign for a variety of different purposes (119636)

Engage in a range of speaking /signing and listening interactions for a variety of purposes (119635)

Explore and use a variety of strategies to learn (119631)

**Module 7: Numeracy 1**

Describe and represent objects in the environment in terms of shape, space, time and motion (7463)

Analyze cultural products and processes as representations of shape, space and time (7464)

**Module 8: Numeracy 2**

Demonstrate an understanding of and use the numbering system (14084)

Working with numbers in various contexts (7447)

**Module 9: Numeracy 3**

Collect, analyze, use and communicate numerical data (7451)

Use maps to access & communicate information concerning routes, location & direction (7461)



**Module 10: Money and Me**

Critically analyze how mathematics is used in social, political and economic relations (7449)  
Manage personal finances (243189)

**Module 11: Life Skills**

Demonstrate an understanding of sexuality and sexually transmitted infections including (14656)  
Demonstrate an understanding of factors that contribute to healthy living (14659)  
Practice good health and grooming habits (243193)

**Module 12: Customer Service & Teamwork**

Provide Good Customer Service in a Cleaning Services Environment (243195)  
Participate effectively in a team or group (114936)

**Module 13: Electives from which a choice can be made to meet the Elective component of the Qualification**

Identify and process waste (9909)  
Monitor compliance to safety, health and environmental requirements in a workplace (115091)  
Portray a professional image within a cleaning team (24391)  
Clean floors using a single disc machine (243202)  
Clean kitchens (243205)



Module	US NO.		NAME	LEVEL	CREDITS
INTRO TO CLEANING (1) MODULE 1	Core	243204	Understand Basic Principles of Cleaning	Level 1	15
INTRO TO CLEANING (2) MODULE 2	Core	243203	Use Chemicals in the Cleaning Services Environment	Level 1	8
	Core	243206	Clean Toilets and Bathrooms	Level 1	6
ABOVE THE FLOOR CLEANING MODULE 3	Core	243199	Clean Above the Floor Surfaces	Level 1	4
	Elective	243207	Clean Windows	Level 1	4
HARD FLOOR CLEANING MODULE 4	Core	243194	Sweep floors	Level 1	4
	Core	243198	Wet mop floors	Level 1	4
CARPETS & UPHOLSTERY MODULE 5	Core	243201	Vacuum dry surfaces	Level 1	4
	Core	243197	Remove spots and spillages from carpets and upholstery	Level 1	5
MATHEMATICAL LITERACY MODULE 6	Fundamental	119640	Read/view and respond to a range of text types	Level 1	6
	Fundamental	119636	Write/sign for a variety of different purposes	Level 1	6
	Fundamental	119635	Engage in a range of speaking/signing and listening interactions for a variety of purposes	Level 1	6
	Fundamental	119631	Explore and use a variety of strategies to learn	Level 1	5
NUMERACY 1 MODULE 7	Fundamental	7463	Describe and represent objects in the environment in terms of shape, space, time and motion	Level 1	2
	Fundamental	7464	Analyse cultural products and processes as representations of shape, space and time	Level 1	2
NUMERACY 2 MODULE 8	Fundamental	14084	Demonstrate an understanding of and use the numbering system	Level 1	1
	Fundamental	7447	Working with numbers in various contexts	Level 1	6
NUMERACY 3 MODULE 9	Fundamental	7451	Collect, analyse, use and communicate numerical data	Level 1	2
	Fundamental	7461	Use maps to access & communicate information concerning routes, location & direction	Level 1	1
MONEY & ME MODULE 10	Fundamental	7449	Critically analyse how mathematics is used in social, political and economic relations	Level 1	2
	Core	243189	Manage personal finances	Level 1	8

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or contact us directly on 0861 00 99 04

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